What is the EFQM Excellence Model?
What Is The Business Excellence Matrix?
The Steps to the EFQM Excellence Award.
The Fundamental Concepts of Excellence.
Is the EFQM Excellence Model actually Useful?
Motivations for implementing TQM through the EFQM model in Spain: an empirical investigation.
An exploratory study of the results of the implementation of EFQM in private Spanish firms.

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